

Have Any Question?

General

What warranty is provided on Pro-Tek® products?

All Pro-Tek® products are covered by a limited lifetime warranty. The Pawling Corporation warranty all standard catalog products against defects in materials and workmanship when installed in conformance with The Pawling Corporation's Installation Instructions.

Wall Covering

How easy is it to install Pro-Tek® rigid vinyl wall covering?

Pro-Tek® rigid vinyl wall covering is relatively easy to install, but we do recommend that experienced installers be used. The skills required are somewhat different than installing wallpaper or other types of wall covering, so experience will be helpful. For specific installation instructions, please ask your Pawling representative for our published manual.

Handrails

Are outside corners available?

Yes. Outside corners are available with all Pro-Tek® handrail products, with the exception of our BR-3500, which is mitered at the outside corners.

Wall Guards

Are inside corners available?

Only WG-5 and WG-7 are available with inside corners. All other wall guard products must be either mitered in the field or fitted with end caps at each wall. CRS-100 metal wall guards are custom fabricated with continuous inside corners. CR-200 V-grooved stainless steel wall guards require the use of two end caps at each inside corner.

Are outside corners available?

Yes. All Pro-Tek® vinyl wall guards are available with outside corners. Adirondack wood wall guard should either be field mitered or fitted with two end caps at each outside condition. CR-100 metal wall guards are custom fabricated with continuous outside corners. CR-200 V-grooved stainless steel wall guards require the use of two end caps at each outside corner.

Wall Guards

What are the advantages of the Pro-Tek® Red-E-Clip™ recycled vinyl retainers?

1: Red-E-Clip retainers provide a myriad of advantages to installers and facility owners, including:

Wall guard products utilizing Red-E-Clip™ will save approximately 40% vs. the cost of similar wall guards with continuous aluminum retainers.

2: Due to the reduced shipping weight, freight charges are also lower.

3: Less storage space is required, as you now have only to stack boxes of vinyl clips instead of spreading out palettes of 12' long aluminum.

4: Installation is faster and easier, and can be done with smaller crews (one person mounting Red-E-Clip™ while another cuts the vinyl covers to size).

5: Cutting of aluminum retainers is not necessary

6: Red-E-Clip™ retainers have been tested for impact resistance vs. continuous aluminum retainers, and in all cases fared at least as well, and often better than aluminum. It is, therefore, likely that Red-E-Clip™ installations will last longer than the aluminum.

What wall guard products are available with the Pro-Tek® Red-E-Clip™ recycled vinyl retainers?

Four of Pawling's vinyl wall guards are available with Red-E-Clip™ recycled vinyl retainer clips. They are: WG-5C, WG-6C, WG-7C, and WG-8C

Corner Guards

What is the advantage of using recycled vinyl retainers for surface-mounted corner guards?

Recycled vinyl corner guard retainers are priced from 10% to 25% lower than comparable corner guards using aluminum retainers. They have also been tested for impact resistance and performed at least as well or superior to aluminum retainers in all instances, so corner guards utilizing recycled vinyl retainers are likely to last longer. Also, the recycled content of these retainers will contribute to attaining LEED points toward facility certification.

For any additional questions, feel free to contact our customer service department.

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